

Resilience & Business Continuity Annual Update

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- The accompanying report covers the background to policy, strategy and service developments. It also summarises the progress on key workstreams since previous report
- Since the previous report and following requests, the R&BC Team have worked to clarify the below
 - Ensuring 'Lessons Identified' become 'Lessons Learnt' - lessons identified, and subsequent actions will be aggregated into a single action plan by the Resilience and Business Continuity Team. The proposal for ensuring lessons identified become lessons learnt is currently going through the proposal process to ensure a robust process is in place. The RPG will continue to have oversight of all actions for delegation and monitoring purposes.
 - Notifying Members of Ongoing Incidents - the On Call Senior Manager in consultation with the Council's Corporate Communications team will decide on the appropriate mechanism by which to notify members.

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The UK Government Resilience Framework (2022)

- The framework is guided by three core principles:
 - A developed and shared understanding of the civil contingencies risks we face is fundamental:
 - Prevention rather than cure wherever possible
 - Resilience is a ‘whole of society’ endeavour
- The UK Government will work with the sector to pilot evolving the nature of the LRF Chair role, including considering a full-time permanent role occupied by an appropriately qualified and experienced individual who will become the Chief Resilience Officer (CRO) for each LRF area
- Chief Resilience Officers will be accountable to executive local democratic leaders. Clear mechanisms and expectations for accountability between LRF Chief Resilience Officers and executive local democratic leaders
- Democratic leaders will have a clear role in ensuring effective delivery of resilience activity, including integrating resilience into wider local delivery and levelling up.

- Along with LRF Partners the County Council has agreed a revised funding model for the Local Resilience Forum
- The Resilience Partnership Duty Officer received a total of 283 calls throughout the 2023/24 FY
 - 128 'In-hours'
 - 155 'Out of Hours'
- 14 incident requiring a significant response, which could include supporting multi-agency meetings, staff deploying to scene or rest centre 160
- The current completion rate of the 'On-call Senior Manager' internally delivered training is 72%
- 45 Tabletop Exercises conducted with 'critical service' to identify gaps in preparedness following a Cyber Incident

- Declared Major Incidents requiring the Resilience & Business Continuity Officer response
 - Storm Henk
 - Ratby/Kirby Muxloe Gas Outage
 - BBC Radio 2, in support of Leicester City Council
- Lessons Identified
 - There is need to develop detailed guidance on the role of responsibilities at an operational level for teams and departments who may not traditionally consider themselves as part of a response
 - A focus should be given as to who that data can be collected, how it is analysed and then presented in a useable format so that those responding can make informed decisions.
 - A process for the collation of multiple vulnerable lists should be developed in partnership with the wider LRF.
 - Responders be reminded of the relationship between the CCA and data protection legislation and information sharing protocols so that there is no undue delay in identifying vulnerable individuals.

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